

In the Specification

In order to correct minor grammatical errors please amend the description of the invention as follows:

Page 10, line 10, change "they" to -he-.

Page 12, line 13, change "their" to -his-.

Page 13, line 20, change "account" to -accounts-.

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APR 18 2000
TC 2700 MAIL ROOM

In the Claims

Please cancel all of the claims now in the application and add the following claims:

20. In a network system for marketing and selling goods and services which utilizes computerized remote customer communications facilities electronically connected to computerized central communications facilities central communications with information relating to goods and services stored in a database, the improvement including:

means enabling a customer at a computerized remote facility to establish contact directly with the central computerized facility in order to search in a self-service mode in the database at the central computerized facility for information of interest;

computer means enabling said computerized central communications facility to transmit said information of interest to said computerized remote communications facility from said database in the form one of computer generated images, video, music, voice, data and audio;

computer means at said computerized remote communications facility adapted to enable a customer to view said computer generated transmission;

means enabling said customer while viewing to back up, skip, and jump to information of interest;